



Veterans With Dogs Fundraising Terms & Conditions

TCS London Marathon 2027

Who We Are

- We are Veterans With Dogs, a registered charity in England and Wales (Charity No. 1161154). Our registered office is 2 Northleigh House, Thorverton Road, Matford Park, Exeter, Devon EX2 8HF.

How to Contact Us

- You can contact the Veterans With Dogs fundraising team by:
 - Telephone: 01626 798030
 - Email: info@veteranswithdogs.org.uk

How We May Contact You

If we need to contact you regarding your London Marathon charity place, we will do so by telephone, email or post using the contact details you have provided.

We will process your personal information in accordance with our Privacy Policy. Where necessary, we may share your information with London Marathon Events to manage your participation in the event.

Challenge Details

Challenge Organiser

This event is organised and managed by London Marathon Events.

Contact Details

<https://www.tcslondonmarathon.com/help/contact-us>

Challenge

The challenge involves completing the TCS London Marathon on the closed roads of London.

Challenge Date

The TCS London Marathon takes place over two days: Saturday 24 April and Sunday 25 April 2027.

Veterans With Dogs charity places are allocated for Saturday 24 April 2027.

Challenge Terms & Conditions

Registration

To confirm your charity place, you must:

- Complete and sign the Veterans With Dogs London Marathon registration form.
- Read, understand and accept these Terms and Conditions.
- Comply with the event rules and requirements issued by London Marathon Events for all participants.

By signing the registration form, you confirm that you agree to these Terms and Conditions and understand the commitments associated with accepting a Veterans With Dogs charity place in the London Marathon.

Your Participation

Registration Fee

The registration fee for this Challenge is £100, payable to Veterans With Dogs upon acceptance of your charity place.

The registration fee of £100 will count towards your fundraising target of £2,500.

Where you register through Veterans With Dogs, we will share the information you provide with London Marathon Events to secure your place in the event.

Registration fees are non-refundable except where stated in these Terms and Conditions.

Minimum Fundraising Target

By accepting a charity place, you agree to raise a minimum of £2,500 in sponsorship (excluding Gift Aid).

We encourage all participants to exceed this minimum wherever possible to help Veterans With Dogs continue providing accredited assistance dogs and ongoing support to UK Armed Forces veterans living with complex mental health conditions.

You may fundraise using any lawful method, including an online fundraising platform. Any sponsorship collected directly by you should be forwarded to Veterans With Dogs within one month of the event.

Fundraising Deadline

To help you stay on track with your fundraising, we ask that:

- At least £1,500 is raised by Friday 12 March 2027.
- The full fundraising target of £2,500 is raised no later than Monday 24 May 2027 (one month after the London Marathon).

If you think you may have difficulty meeting these deadlines, please contact the Veterans With Dogs fundraising team as soon as possible so we can support you.

Failure to Meet the Minimum Fundraising Target

We understand that fundraising can be challenging, and we encourage all participants to make every reasonable effort to reach the minimum fundraising target.

If you do not meet the minimum fundraising target of £2,500, Veterans With Dogs reserves the right to contact you to discuss your fundraising efforts and any outstanding balance. Any decision will take into account the fundraising activity undertaken and any exceptional circumstances.

Age Requirement

Participants must be 18 years of age or older on the day of the event.

Changes, Postponement or Cancellation

If You Cancel

If you decide not to take part after accepting your place, your registration fee will not normally be refunded.

Changes Made by the Challenge Organiser

Veterans With Dogs is not responsible for organising the London Marathon.

London Marathon Events may alter, postpone or cancel the event due to circumstances beyond their control.

If this happens, we will contact you as soon as reasonably possible and advise you of any options available, including transferring your place where permitted.

If the event is cancelled and no suitable alternative can be offered, you may request a refund of your registration fee.

Sponsorship Money

If you withdraw from the event or it is cancelled, you are responsible for informing your sponsors.

Any sponsorship already received should only be retained by Veterans With Dogs with your sponsors' agreement. If a sponsor requests a refund, you should arrange this where appropriate.

Our Liability

Veterans With Dogs is not responsible for organising or operating the London Marathon and accepts no responsibility for the management of the event.

Participation is undertaken entirely at your own risk.

We accept no responsibility for injury, illness, loss or damage arising from participation in the event except where caused by our negligence or where liability cannot legally be excluded.

Nothing in these Terms limits or excludes liability for death or personal injury caused by negligence or any other liability that cannot be excluded under law.

Use of Personal Data

The personal information you provide will be used to administer your participation in the London Marathon and support your fundraising activities.

Where necessary, we will share your information with London Marathon Events solely for the purposes of administering your place.

Veterans With Dogs will never sell your personal information to third parties.

For further information, please refer to our Privacy Policy.

Photography and Media

By participating in the London Marathon, you understand that photographs and video footage may be taken during the event.

Where you have provided your consent, Veterans With Dogs may use photographs, videos and updates from your marathon journey for promotional, fundraising and marketing purposes, including social media, printed materials and future event promotion.

If we wish to use your story or images for wider marketing campaigns or case studies, we will always seek your separate consent beforehand.

Participant Responsibilities

By accepting a charity place, you agree to:

- Raise a minimum of £2,500 in sponsorship.
- Pay the £100 registration fee upon acceptance.
- Wear the official Veterans With Dogs running vest or t-shirt on race day.
- Train responsibly and aim to complete the London Marathon safely.
- Keep in regular contact with the Veterans With Dogs fundraising team.
- Create and actively promote an online fundraising page.
- Act as a positive ambassador for Veterans With Dogs throughout your fundraising and participation.
- Allow Veterans With Dogs to use photographs and updates from your marathon journey where you have provided your consent.
- Enjoy the experience and be proud that your fundraising is helping Veterans With Dogs change the lives of veterans across the UK.

Complaints

If you have any concerns regarding your charity place or fundraising experience, please contact the Veterans With Dogs fundraising team as soon as possible using the contact details above.

Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

Any disputes will be subject to the jurisdiction of the English courts.

Other Legal Terms

- We may transfer our rights and obligations under these Terms to another organisation where appropriate.
- These Terms form the agreement between you and Veterans With Dogs.
- If any provision of these Terms is found to be unenforceable, the remaining provisions will continue in full force.
- Any delay by Veterans With Dogs in enforcing these Terms does not affect our right to do so at a later date.

